**Leading edge voice solutions
that help law firms
communicate effectively**

Law-Call
Developed by **Splicecom**
Law Firms

What is Law-Call?

Law-Call offers a suite of applications, hardware and services that are tailored specifically for Lawyers, Solicitors and Barristers. Developed by British based voice specialists, Splicecom, Law-Call meets the needs of your clients, benches, bars, employees, suppliers, communities and partners, irrespective of your office or chambers' size or location.

The phone remains the primary method of communication, however, the use of other media and the need for a higher level of phone management is emerging. Whether it's your partners, associates, solicitors or paralegals, all need to remain contactable, but the very nature of their roles means they are either in court, in face-to-face meetings with clients or are engaged in conversations on the phone. Alternatively, building a first line call handling team that engages with new clients, provides updated case information, or liaises with appropriate colleagues ensures that Law-Call provides the means for effective communication for everyone involved in the legal industry.
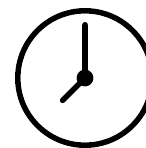
Key Features of Law-Call

On Premise or Cloud Deployment
Solutions in the cloud or in your office, for single & multiple locations

Practice Management Integration
Proclaim, Advice Pro, Amicus Attorney, Actalibra, SOS Connect & Tiki

Out of Hours/On Call/ Duty Solicitor
Route calls to a mobile or different destinations outside of working hours
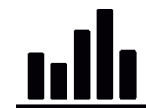
Law-Call Emergency Route
Emergency call facility for all senior partners, wherever they might be

Law-Call Admin Portal System Management
Browser based system admin tool

Law-Call Analytics Business Reporting & Recording
Historical reporting with integrated call recording

Advanced Business Management & Reporting
Wallboards & Dashboards, Call Centres & PCI Compliance

The Personal Touch
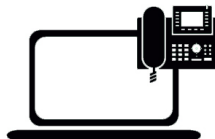Receptionist, initial response teams, or auto attendant

Law-Call Attendant
Single or multi-level auto attendant

Operator/Receptionist
Central Operator position for one or multiple offices

Desk Phones & PC Partner Software
Deskphones that can be used on their own, or with a PC app for extra features

PC Softphones
A fully featured business phone as a PC app

Wireless Devices
DECT or WiFi for office mobility

Smartphone Softphone
Softphone apps for Apple iOS & Android smartphones

Hot Desking
Fully featured Hot Desk facilities enable mobility within & between offices

Roaming Profile
Make & take calls on desktop, mobile & PC softphones

Voice Conference Bridge (VCB)
Bring staff, partners & clients together

SIP Trunks
Modern, highly featured, lower cost replacement for ISDN services

Building a Converged Voice & Data Network
Utilises single network for routing telephone calls & data connectivity

How to Finance
CAPEX or OPEX or a blend of both to meet budgetary requirements